

iDCS 16
Small Business



OfficeServ 100
Small Business



OfficeServ 500
Small & Medium Business

OfficeServ 7200
Small & Medium Business



OfficeServ 7400
Medium & Large Business



Converged and IP-Enabled Solutions

ITP-5121D
WITH 64-BUTTON AOM



ITP-5112L



ITP-5107S



IP-5100 SERIES

IP Terminals

IP Terminals and Digital Keysets

DS-5021D



DS-5014D



DS-50075



DS-50064B
AOM



DS-5000 SERIES

Digital Keysets

iDCS-28D
WITH 64-BUTTON AOM



iDCS-18D
WITH 14-BUTTON STRIP



iDCS-8D



iDCS SERIES

DS-24D



Solving Business Needs with Smart Solutions

Your customers choose you because you provide the services and solutions they need at affordable prices. They depend on you for the right technology, with the proper performance, and Samsung continues to deliver all the tools you need to succeed. The OfficeServ™ Series brings you a powerful converged system of IP and TDM networks, Voice and Data applications, and both wireless and wireline solutions, all contained in a single chassis. This means new operating efficiencies, service offerings, and opportunities are available to the small to mid-size business today. Samsung creates affordable, easy to administer, converged systems that can revolutionize the way your employees communicate and network.

IP TERMINALS



IP-5100 SERIES

Model Number	ITP-5112L	ITP-5121D	ITP-5107S
Display Size	Graphic Color LCD	32-Character (2"x16")	32-Character (2"x16")
Navigation Key	Yes	Yes	No
Speakerphone	Full Duplex	Full Duplex	Full Duplex
Programmable Keys	99	21	7
Fixed Keys	5	5	5
Soft Keys	12	3	3
64-Button AOM	Yes	Yes	Yes
Built-In Applications	Yes	n/a	n/a
IP Protocol	Proprietary	Proprietary	Proprietary
Tri-Colored LEDs	Yes	Yes	Yes
Ethernet Ports	2	2	1
PoE 802.3af	Yes	Yes	Yes
Hearing-Aid Compatible	Yes	Yes	Yes
Headset Compatible	Yes	Yes	Yes
Volume Controls (H/S/R)	Yes	Yes	Yes
Ring Tones	8	8	8
Wall Mounted	No	Yes	Yes
System Compatibility	OfficeServ 100, 500, 7200, 7400		

SYSTEM PLATFORMS



OfficeServ SERIES

iDCS SERIES

Model Number	OfficeServ 7400	OfficeServ 7200	OfficeServ 500	OfficeServ 100	iDCS 16
Max. Port Capacity	1344	160	488	56	16
Trunk Cards	T1 / PRI / Analog	T1 / PRI / Analog	T1 / PRI / Analog	T1 / PRI / Analog	Analog
Station Cards	DLI -SLI	DLI -SLI	DLI -SLI	DLI -SLI	Fully Configured
In-Skin Voice Mail	SVMi-20E	SVMi-20E	SVMi-16E/8E	SVMi-16E/8E/4E	SVMi-2E
Integration to Outlook	Yes	Yes	Yes	Yes	n/a
System Networking	99 nodes	99 nodes	99 nodes	99 nodes	n/a
VoIP	Yes	Yes	Yes	Yes	n/a
Media Gateway Interface Cards	MGI64, MGI16, MGI	MGI, MGI16	MGI2, MGI3, MGI16	SMGI-3, MGI16	n/a
Wireless Handset	Yes	Yes	Yes	Yes	n/a
Wireless Access Point	Voice/Data	Voice/Data	Voice/Data	Voice/Data	n/a
CTI Applications	Yes	Yes	Yes	Yes	n/a
Call Center	ACD/UCD	ACD/UCD	ACD/UCD	ACD/UCD	n/a
Softphone	Yes	Yes	Yes	Yes	n/a
Data Networking	Yes	Yes	No	No	No

DIGITAL KEYSETS



DS-5000 SERIES

iDCS

Model Number	DS-5021D	DS-5014D	DS-5007S	iDCS-28D	iDCS
Display Size	32-Character (2"x16")	32-Character (2"x16")	32-Character (2"x16")	32-Character (2"x16")	32-Char
Navigation Key	Yes	Yes	n/a	n/a	
Speakerphone	Yes	Yes	Yes	Yes	
Programmable Keys	21	14	7	28	
Fixed Keys	5	5	5	4	
Soft Keys	3	3	3	3	
14-Button Strip	n/a	n/a	n/a	Yes	
64-Button AOM	Yes	Yes	Yes	Yes	
Volume Controls (H/S/R)	Yes	Yes	Yes	Yes	
Ring Tones	8	8	8	8	
Desk / Wall-Mounted	Yes	Yes	Yes	Yes	
Hearing-Aid Compatible	Yes	Yes	Yes	Yes	
Headset Compatible	Yes	Yes	Yes	Yes	
System Compatibility	OfficeServ 100, 500, 7200, 7400, and iDCS 16			OfficeServ 100, 500,	

Samsung's commitment to giving you the innovative tools and technology to maximize the use of today's advanced features does not mean forgetting about your investment and the conservation of your resources.

The Digital keysets, the IP terminals, and the wireless coverage tools fit together within the OfficeServ systems and are designed to be reused as your company and system needs grow.



Delivering quality, innovation, and reliability.



CS SERIES		iDCS 16	
CS-18D	iDCS-8D	DS-24D	
2-Character (2"x16")	32-Character (2"x16")	32-Character (2"x16")	
n/a	n/a	n/a	
Yes	Yes	Yes	
18	8	24	
4	4	4	
3	3	3	
Yes	n/a	n/a	
Yes	Yes	n/a	
Yes	Yes	Yes	
8	8	8	
Yes	Yes	Yes	
Yes	Yes	Yes	
Yes	Yes	Yes	
7200, 7400, and iDCS 16		iDCS 16 Only	

OfficeServ Applications

- **Softphone** – IP phone on a PC
- **Call** – Remote directory and in/out call flow control
- **Operator** – Switchboard management of all system phones via PC
- **Dataview** – Real-time call center status reporting
- **EasySet** – Remote access to a user's system features



OfficeServ Wireless

Wireless Handset



Wireless Access Point

Realizing the Full Benefits of a Converged Solution from Samsung

- Advantageous price point
- Simplified care and administration
- The right system for your converged solution needs
- Affordable IP and TDM access for SMB communications
- Clear migration path and designed-in growth planning
- Interchangeable instruments and investment protection
- Easy to install, administer, and upgrade



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